

SARAS AI
INSTITUTE

Accelerate Learner Support with an AI-Native Teaching Assistant on AWS

Why Modernise Learner Support?

Education providers answer the same questions hundreds of times over — admissions, fees, course content, assignment deadlines — across email, phone and chat, at every hour of the day. Teams relying on a shared inbox and a rota of agents face slow first replies, prospective learners who leave before anyone answers, and staff spending their day on questions a well-briefed assistant could answer in seconds.

By modernising learner support with an AI-native assistant on AWS, institutions using SarasAI give every learner an assistant that answers from the institute's own course material, in the learner's own language, by text or by face-to-face video — and hands over to a person the moment it cannot help.



Benefits

- **Answers From Your Own Material —**
  The assistant answers from the institute's own courses, documents and FAQs, synced from the LMS — not from general knowledge.
- **Text, Voice or a Talking Face —**
  Learners type, speak, or hold a live video conversation with a lip-synced avatar — the same assistant and knowledge behind all three.
- **Every Learner's Own Language —**
  Speech and replies in the learner's own language, detected automatically as they talk, including twelve Indian locales.
- **A Person When It Matters —**
  When a learner needs a person, the assistant raises a ticket carrying a written summary and the full conversation, and an agent takes over.

The comprehensive path to AI-native learner support

Amazon Web Services provides SarasAI with a secure, scalable and fully managed cloud foundation to build and operate the AI Teaching Assistant at scale — avoiding the complexity of maintaining AI infrastructure while benefiting from enterprise-grade security and managed access to foundation models via Amazon Bedrock.

Combined with Amazon Bedrock embeddings, a managed knowledge store and a real-time speech and avatar layer, SarasAI delivers a best-of-breed conversational learning stack.



Comprehensive AI Capabilities for Education Providers

- **AI Teaching Assistant** –
  An assistant configured in minutes — persona, greeting, voice, avatar and languages — answering from the institute's own course material, with replies that stream as they are written.
- **Live Avatar Conversations** –
  Learners open a real-time video call and speak to a lip-synced avatar that listens and answers, with the same knowledge as the text chat.
- **Course-Grounded Knowledge Base** –
  Documents, FAQs and course content synced from the LMS, so answers come from what the institute teaches rather than the open internet.
- **Human Handoff and Lead Capture** –
  Hands over to a support agent with a written summary and the full transcript, and captures enquirer details for the admissions team.

Resources

AWS Services Powering SarasAI

- **Amazon Bedrock:** https://aws.amazon.com/bedrock/
- **Amazon EC2:** https://aws.amazon.com/ec2/
- **Amazon Bedrock pricing:** https://aws.amazon.com/bedrock/pricing/

SarasAI Teaching Assistant Platform

An AI-native learner support platform that turns an institute's existing course material into an assistant learners can type to, speak to, or meet face to face with a talking avatar — grounded in the institute's own content, multilingual by default, and able to hand over to a support agent, built for education providers on AWS.
Surfaces supported: website widget, hosted page, mobile application and LMS.

https://www.sarasai.org/

Together we can make it possible

AWS Partner Promotion

Shri Sai Tech's AI-Native Learner Support Solution on AWS helps education providers answer learner questions instantly — grounded in their own course material, in the learner's own language, on a secure, scalable AWS cloud platform.

Built on AWS with Amazon Bedrock embeddings and a real-time conversational layer, the SarasAI Teaching Assistant turns an institute's existing course content into an assistant that answers by text, by voice, or face to face with a talking avatar.

By grounding every answer in the institute's own material and handing over to a support agent with full context when it cannot help, SarasAI replaces the shared inbox and the out-of-hours gap with an assistant that never loses the thread of a conversation.

Education teams benefit from instant answers at any hour, multilingual support without hiring for every language, enquiry capture built into the conversation, and an assistant embedded with a single line of code — without requiring technical expertise to maintain.

Ready to transform learner support for your

Call to Action

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